

Psychosomatic aspects

Quality of Visits for Patients with Chronic Respiratory Diseases - Data for Accreditation Plan within Primary Health Care

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There are scarce reports in literature on the factors affecting the assessment of the quality of care for patients with chronic respiratory diseases. Such information is relevant in the accreditation process on implementing the health care. The study group consisted of 133 adult patients with chronic respiratory diseases and 125 adult patients with chronic non-respiratory diseases. The level of satisfaction from healthcare provided by the primary healthcare unit, disease acceptance, quality of life, health behaviors, met needs were examined in this group as well as associations between variables with the use of correspondence analysis. The results of the studies prove that in patients with chronic diseases of the respiratory system the increase of satisfaction remains dependent on improvement of well-being in the mental sphere. The lack of problems with obtaining a referral to a specialist and a higher level of fulfilled needs have a similar impact. Additionally low levels of satisfaction should be expected in patients with chronic diseases of the respiratory system who are waiting for an appointment in front of the office for a long time, report their problem with obtaining a referral to additional tests, with a low level of health behavior and with a low index of benefits.